

Remake Request Form

Date of Request	Invoice No	Your Reference/Order No:
HiTech Customer Name		
Address		
	Postcode	

Reason for Remake Request (give as much detail as possible, what is the issue, size and colour, etc..)

Terms and Conditions for Remake Requests

1. HiTech Blinds will review the information HiTech's Customer has sent, in the first instance HiTech blinds will try to deal with the issue over the phone.
2. If it is deemed that a Remake is required, Hitech Binds will contact their Customer (not the end user) and arrange the remake to be ordered.
3. HiTech Blinds will not accept remake requests without evidence such as a video or image clearly showing the issue.
4. HiTech Blinds reserves the right to carry out a Service Visit to review the units before any remedial work is granted.

OFFICE USE ONLY

Remake authorised (please circle): **YES** **NO**

DATE: ___/___/___

AUTHORISED BY: _____

POSITION: _____

Return the completed form to the HiTech Blinds info@hitechblinds.co.uk